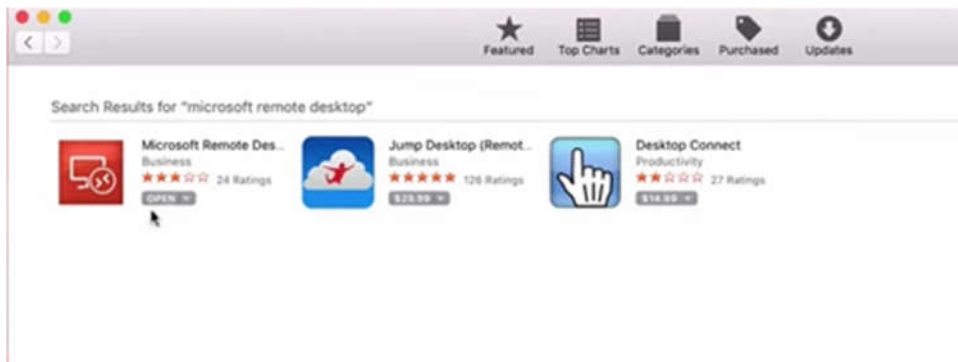


Get started with Remote Desktop on Mac

Follow these steps to get started with Remote Desktop on your MAC device:

Note: Look for the version that runs on the version of MAC OS you are using.

1. Download the Microsoft Remote Desktop client from the [Mac App Store](#).

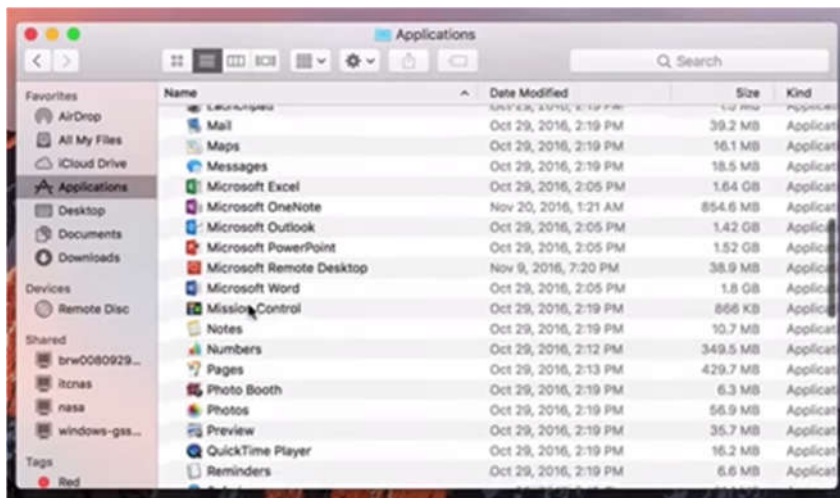


2. Add a Remote Desktop connection. You use a connection to connect directly to a session-based desktop.

Add a Remote Desktop connection

To create a remote desktop connection:

1. Go to Finder and then Applications and select the Microsoft Remote Desktop



2. In the Connection Center tap +, to add a New connection.



3. Enter the following information for the remote desktop connection:
 - o **Connection Name** – enter MyVAO.
 - o **PC name** – the name of the computer. This will be: QBPro.MyVAO.com
 - o **User name** – The user name to use to access the remote PC. Please enter MyVAO\<<Your Username> <Your Username> is the username you were given when you signed up for a MyVAO account. You can enter your password here or the program will ask for the password when you try to make a connection.



4. Click on the Red Dot to close the window. This will save your connection.

Customize your display resolution

You can specify the display resolution for the remote desktop session.

1. In the Connection Center, click **Preferences**.
2. Click **Resolution**.
3. Click **+**.
4. Enter a resolution height and width, and then click **OK**.

To delete the resolution, select it, and then click **-**.

Start a Remote Desktop Connection

1. Tap the remote desktop connection to start the remote desktop session.
2. If you are asked to verify the certificate for the remote desktop, tap **Accept**. You can choose to always accept by sliding the **Don't ask me again for connections to this computer** toggle to **ON**.